

Module 2

Values and Responses to Victims



U.S. Department of Justice
Office of Justice Programs
Office for Victims of Crime

OVCTTAC
OFFICE FOR VICTIMS OF CRIME Training and Technical Assistance Center

Learning Objectives

- ❖ State your own values, morals, and ethics.
- ❖ State how these attitudes and beliefs influence your responses to victims of crime.

Delivering Services

- ❖ Begins with personality, moral orientation, and beliefs of provider
- ❖ Involves relationships between providers and victims
- ❖ Requires awareness that personal values and ethical codes of provider influence interactions

Exploring Values

Exploring Values

- ❖ Distinction between personal and professional values
- ❖ Importance of self-awareness
- ❖ Keeping personal attitudes from interfering with professional services

Activity

*What Are Values,
Morals, and Ethics?*

Definition of Terms

- ❖ *VALUES* are the ideals or beliefs to which an individual or group aspires.
- ❖ *MORALS* relate to making decisions between right and wrong.
- ❖ *ETHICS* is the articulation of standards of behavior that reflect those values or morals.

Behind Ethical Decisions Are . .

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- ❖ Your character
- ❖ Your commitment
- ❖ Your personal viewpoint

Activity

Assault Victim Vignette

Worksheet 2.1

Discussion Questions

- ❖ Any hesitations about working with this client?
- ❖ What values may cause you to feel this way?
- ❖ How might your feelings affect your professional relationship with the victim?

Discussion Questions

- ❖ What can you do to put the client's interest first?
- ❖ Consider: what other challenging victims have you dealt with, and how did you handle the situation?

Self-Awareness Inventory

Activity

Self-Awareness Inventory

Worksheet 2.2

Values and Roles

Activity

Domestic Violence Scenario

Worksheet 2.3

Scenario Roles

- ❖ Group 1: Law enforcement victim assistance provider
- ❖ Group 2: Child protective services caseworker
- ❖ Group 3: Domestic violence program victim assistance provider
- ❖ Group 4: Prosecutor's office victim assistance provider

Discussion Questions

- ❖ How does assuming the perspective of another role affect your response to the victim?
- ❖ Would you have responded differently if you had been in your role as victim assistance provider?

Review of Module Learning Objectives

- ❖ State your own values, morals, and ethics.
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