

# Washington Identity Theft Alliance

## Identity Theft: Assisting Victims

Tuesday, June 19, 2012

Washington State Criminal Justice Training Commission

CJTC Classroom #: E-250A/B

19010 1st Avenue South Burien, Washington 98148



**WASHINGTON STATE**  
IDENTITY THEFT ALLIANCE

engaging community partners in  
providing a consistent victim centered  
response to identity theft

### Agenda

- 8:45am - 9:00am **Check in, Coffee & Refreshments**
- 9:00am - 9:05am **Welcome**  
Rose Torgerson and Shayna Burmeister, Washington Coalition of Crime Victim Advocates (WCCVA)
- 9:05am - 10:20am **Subject Matter Training**  
**Identity Theft: The Crime and the Impact on Senior Victims**  
Keith Gethers and Merry O'Brien, National Identity Theft Victims Assistance Networks Project Coordinator
- Objectives:
1. Understand the impact of the crime on elderly victims of identity theft.
  2. Define identity theft and many forms of financial and non-financial identity theft against elders
- 10:20am - 10:30am **Break**
- 10:30am - 12:00am **Identity Theft: Assisting Elder Victims in Recovery**  
Keith Gethers and Merry O'Brien, National Identity Theft Victims Assistance Networks Project Coordinator
- Objectives:
1. Identify the initial and long-term steps in assisting senior victims in recovery after an identity theft.
  2. Examine the applicable laws relevant to the recovery of identity theft.

12:00pm - 12:30pm **Lunch**

12:30pm - 2:15pm **Panel of Community Experts**  
Moderator: Keith Gethers

Panelists:

**Mr. David Horn**

Assistant Regional Director  
Federal Trade Commission  
dhorn@ftc.gov

**Ms. Maggie Land**

Victim Witness Specialist  
United States Attorney's Office - Western District of Washington  
maggie.land@usdoj.gov

**Ms. Cynthia Stevenson-Phelps**

Director of Education  
Washington State Residential Care Council for Adult Family Homes  
Cynthia@wsrcc.org

**Ms. Robin High**

Investigations  
Washington DSHS Adult Protective Services  
Highrh2@dshs.wa.gov

**Ms. Jean Mathisen**

Program Director  
AARP Washington Fraud Fighter Call Center  
jmathisen@aarp.org

2:15pm - 2:30pm **Completion of Evaluations & Wrap-up**

2:30pm - 3:00pm **Community Conversation: What Are Your Needs?**  
Rose Torgerson and Shayna Burmeister, Washington Coalition of  
Crime Victim Advocates (WCCVA)