

PROVIDING CULTURALLY COMPETENT SERVICES TO VICTIMS OF CRIME

OVC's Training and Technical Assistance Center (OVC TTAC) provides training to support professional development, enhance services to the community, and expand outreach to underserved victims of crime.

Participate in simulations/skits, interactive activities, independent self-assessments, and case studies to brainstorm and develop strategies to overcome barriers to serving victims from all cultures in your own workplace.

Cultural competence is a core requirement in the field of victim assistance because crime can happen to anyone in any neighborhood. This interactive, 2.5-day training addresses cultural barriers such as stereotyping, value differences, communication styles, and language and interpreter bias, and prepares victim advocates to provide effective service delivery within diverse communities and to recognize and value the diversity of their clients who are victims of crime.

BY PARTICIPATING IN THIS 2.5-DAY TRAINING, YOU WILL:

- Recognize and overcome a variety of barriers to effective service delivery for victims from a diverse array of cultural backgrounds.
- Learn basic federal legal requirements concerning service delivery to persons with limited English proficiency.
- Identify specific skills, strategies, and resources required to effectively serve diverse crime victims.
- Reduce problems that can arise when using language interpreters.
- Give feedback to others who engage in culturally inappropriate speech and actions.
- Envision a culturally competent victim services program.

CEUs are available upon successful completion of the training.

HERE'S HOW TO GET STARTED

APPLY EARLY.

Request a training at least 135 days (4½ months) prior to the event date.

LET PEOPLE KNOW.

Conduct outreach to local and regional partners to participate in the training. Enroll up to 40 participants, but there must be a minimum of 30 participants at the training.

FIND A PLACE TO HOLD THE TRAINING.

Secure a training facility and cover facility costs (including audio-visual equipment).

RELAX.

OVC TTAC will arrange for the training event to meet your needs on your schedule.

OFFICE FOR VICTIMS
OF CRIME TRAINING AND
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