

Results of OVC's Needs Assessment: *Financial Fraud, Financial Exploitation, Elder Abuse, and Polyvictimization*

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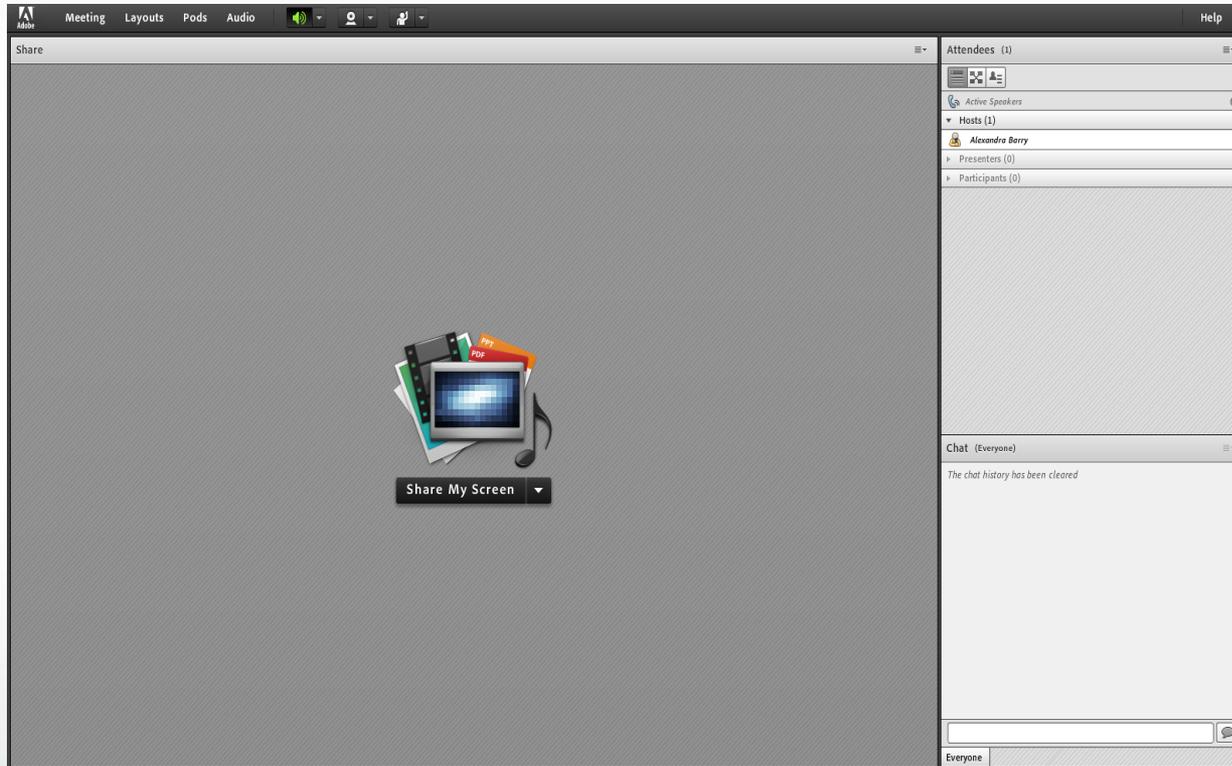
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WELCOME



environment Basic identification work
legislatively Ergonomic KG Administrative
operation On-site
Administration compliance
Hygiene Review Safety Requirements
Division Program compliant workers include requirements
road completion Complyworks Shop/Warehouse healthy Audit Industrial Training Health Claims
safe Worker applies
particular Client PICS map
Assessments ISNetworld company start COR
compliance
compliant companies provide specific
Legislation safer set well Outline WCM
workplace Management assist Procedures
must Services develop become



Question

Why this? Why now?



- Victims of Crime Act of 1984
- Types of crimes have proliferated since 1984 (CM)
- Financial Fraud & Abuse Visiting Fellow
 - Solicitation
 - Needs assessment
 - Program planning



Four Crime Types

Whether and how VOCA funds are being used to serve victims of:

- Financial fraud (8.3% consumer fraud)
- Financial exploitation (5.3% by family)
- Elder abuse (11%)
- Polyvictimization (5–50%; 30–40% using APS data)



2013 OVC Needs Assessment

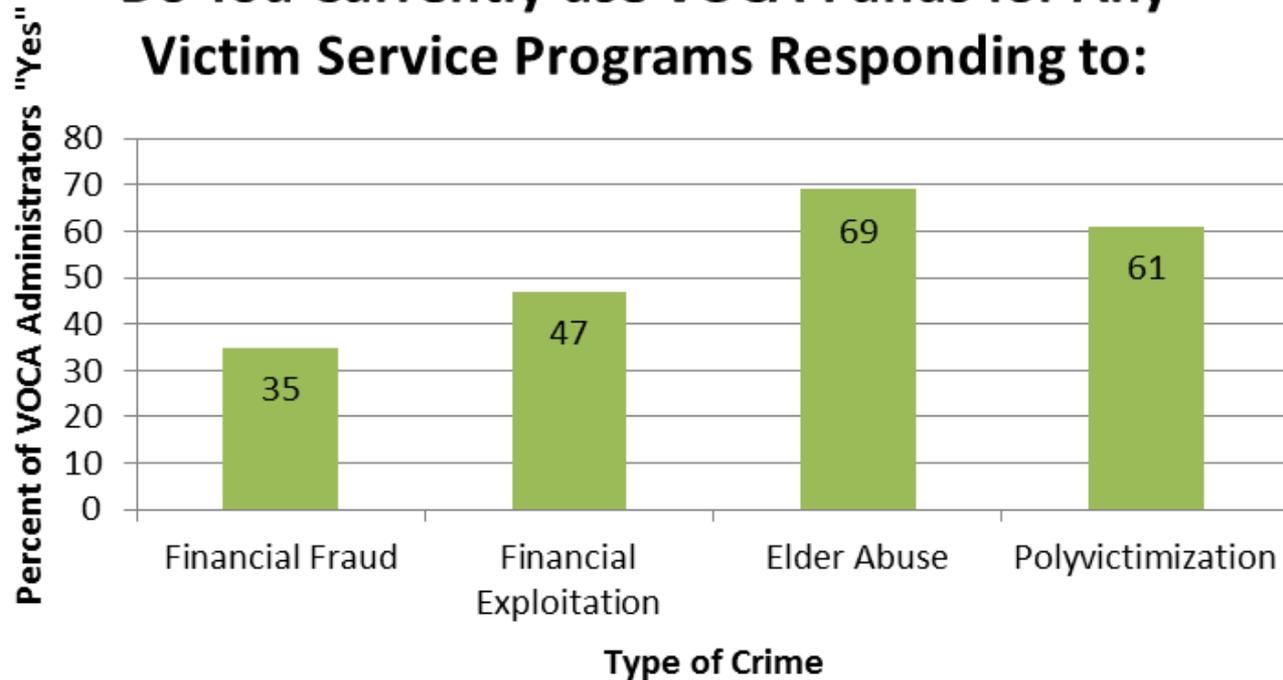
- 4 crimes:
 - Financial fraud
 - Elder financial exploitation
 - Elder abuse
 - Polyvictimization
- 51 VOCA administrators
- 8 questions



Question



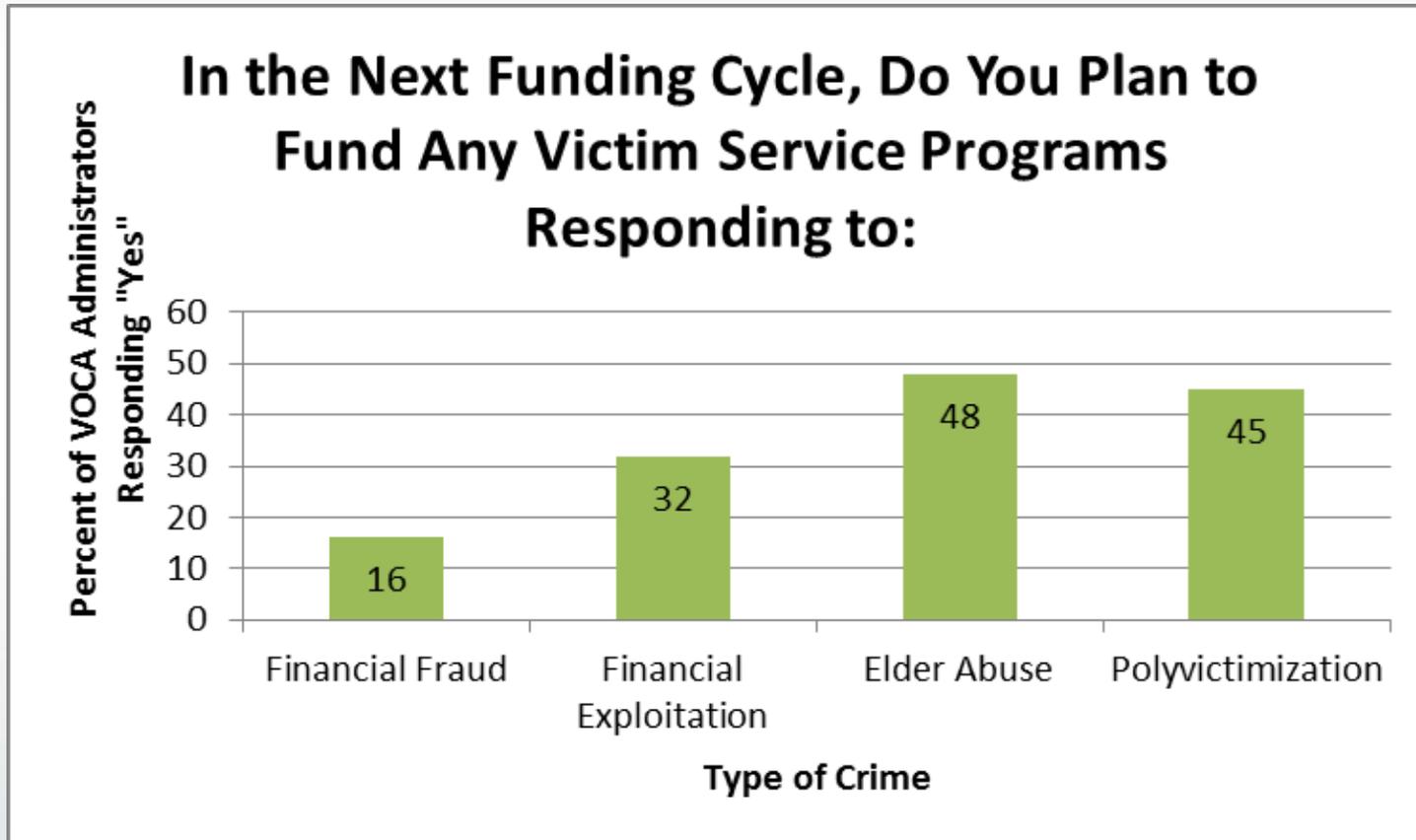
Do You Currently use VOCA Funds for Any Victim Service Programs Responding to:





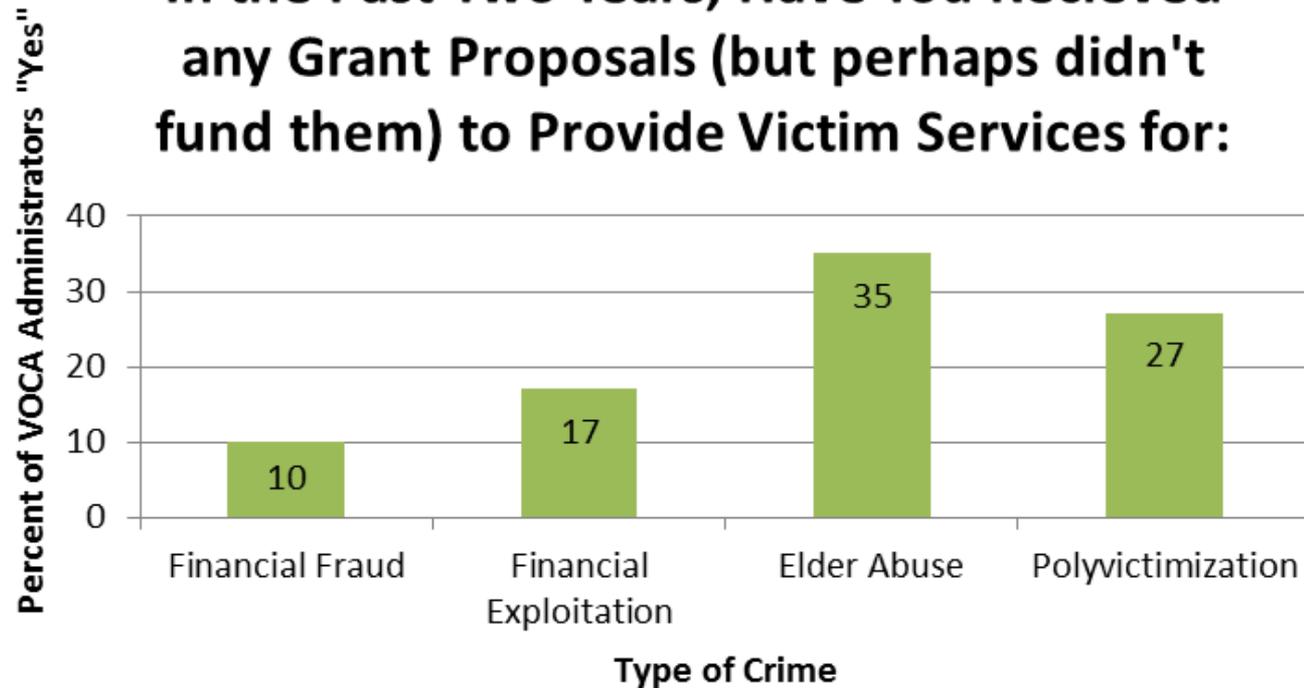
Do You Currently Administer other (than VOCA) Funds for Any Victim Service Programs Responding to:







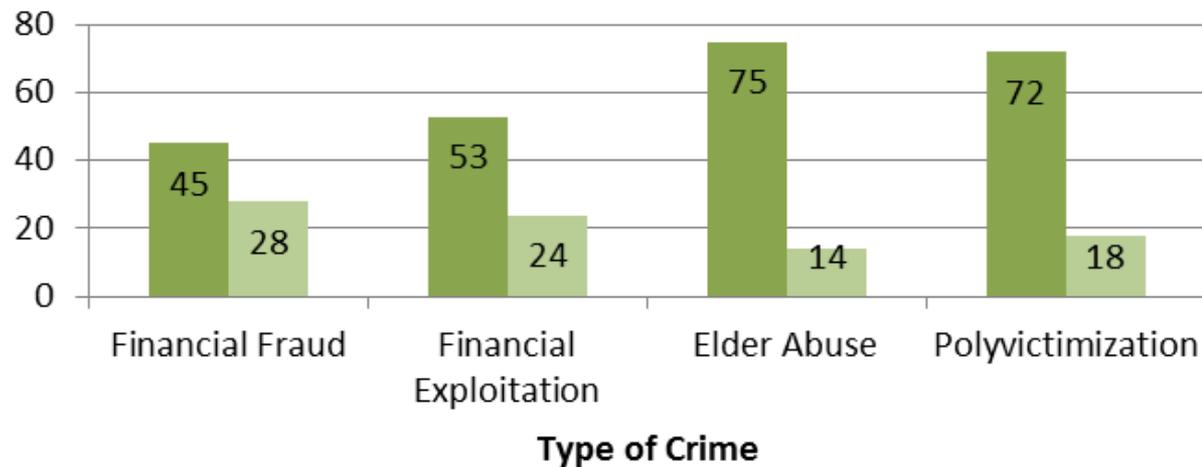
In the Past Two Years, Have You Received any Grant Proposals (but perhaps didn't fund them) to Provide Victim Services for:





How Likely Would You be to Fund Programs that Provide Victim Services for:

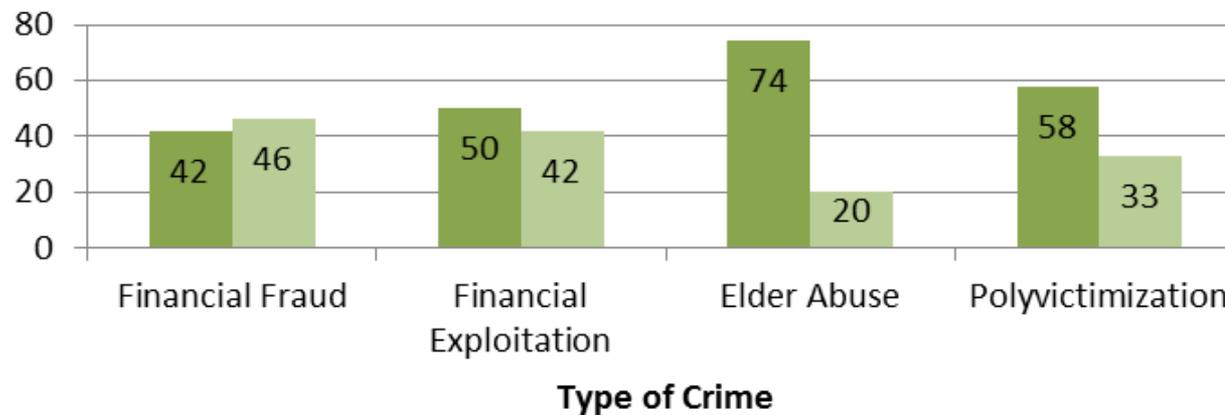
Percentage of VOCA Administrators Reporting "Very Likely" or "Neutral"





On a 3-Point Scale, in Your Opinion, What is the Level of Interest in Your State to Fund or Develop Victim Service Programs for:

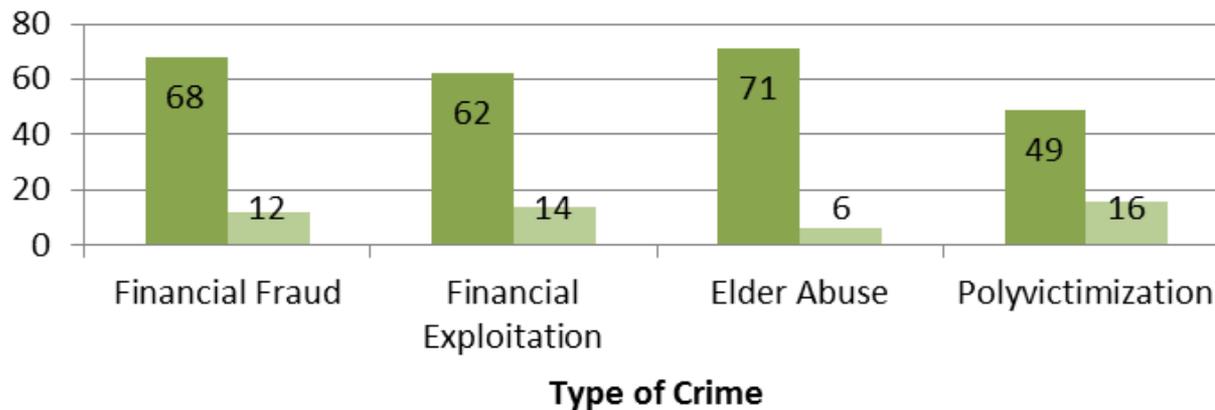
Percentage of VOCA Administrators
Reporting "High Interest" or "Neutral"





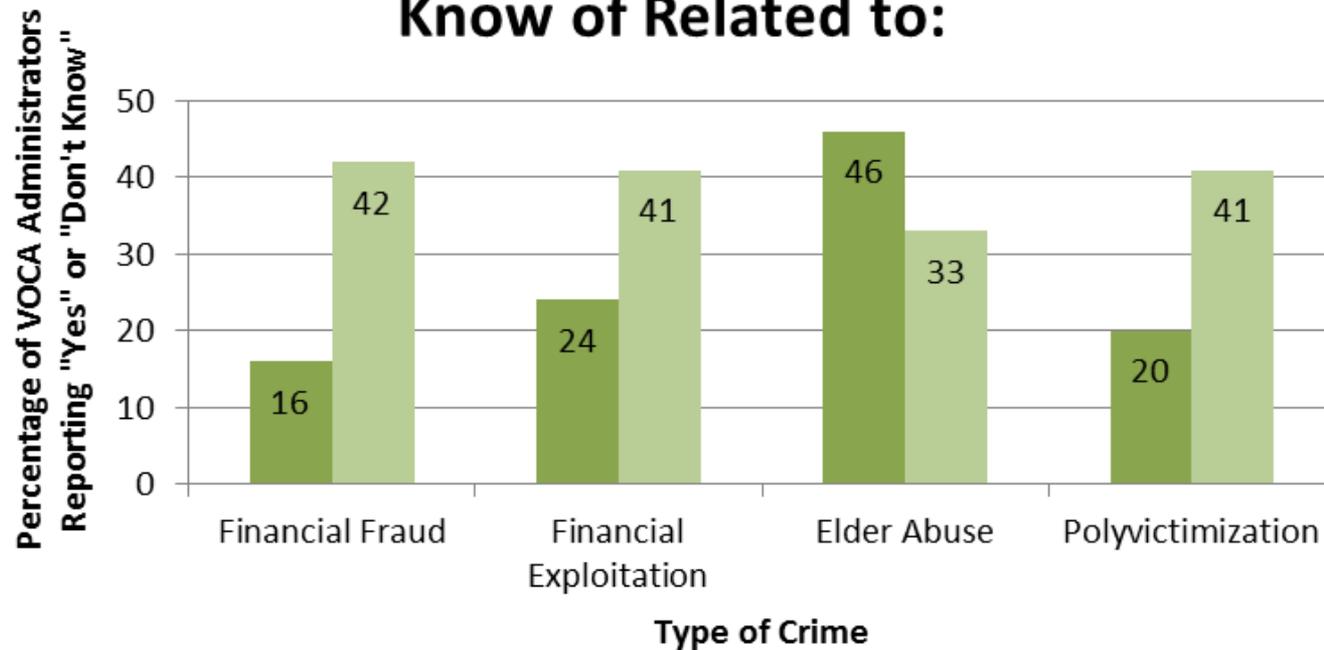
Are There Other State Offices/Departments Not Identified Above that Provide Victim Services to Victims of:

Percentage of VOCA Administrators Reporting "Yes" or "Don't Know"





Is There Anything Else in Your State You Know of Related to:





Needs Assessment Conclusions

Elder abuse and polyvictimization receive more attention than financial fraud and financial exploitation.

Explanations



Financial Crimes

- Other agencies handle those cases (AG)
- State policy prohibits responding to those victims
- Insufficient number of victims
- We don't receive proposals
- Generalists vs. specialists

Elder Abuse

- More proposals than for financial crimes
- Higher state interest
- Other agencies handle those cases (APS)



FINANCIAL CRIMES



Financial crimes are not
perceived to be as serious as
violent crimes.

Financial Exploitation Consequences



- Financial
 - \$2.9 billion lost annually
 - Poverty and even homelessness
 - Tarnished credit scores or difficulty obtaining credit
- Psychological
 - Loss of independence and security
 - Relationship disruptions
 - Fearful, depressed, suicidal
 - Change of plans for the future
- Health
 - Unable to afford needed medications or health care treatment
 - Financial strain produces stress
 - Hospitalization
 - Institutionalization
 - Mortality
- Secondary victims
 - Financial support
 - Loss of transfer of wealth



Older Adults Cannot Recoup Their Losses



Diminished Quality of Life





VOCA & Financial Crimes

There is **no** federal legislative prohibition against using VOCA funds to assist victims of financial crimes.



Stop blaming. Start **believing.**

Financial fraud is a crime and millions of people from all backgrounds are victimized every year. You are not alone.

Take action.
Report financial fraud. Find out more about your rights and the support you deserve at www.ovc.gov/StopFraud.


www.VictimsOfCrime.org

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ELDER ABUSE



Elder Justice Act

PUBLIC LAW 111-148 (2010)

Patient Protection and Affordable Care Act



Making the Distinction



Domestic Violence/IPV

- Physical abuse
- Psychological abuse
- Sexual abuse
- **Economic abuse**

Elder Abuse (by anyone)

- Physical abuse
- Psychological abuse
- Sexual abuse
- Neglect
- **Financial exploitation**
- Abandonment





2011 VOCA Performance Reports



Percent of Elderly Victims

- 14 states
 - 1–3.39%
- Remaining states
 - > 1%

# of Elder Abuse Victims	Total Number of Victims	% Elder Abuse Victims
77	90,544	0.09%
168	64,326	0.26%
307	18,963	1.62%
110	93,168	0.12%
35	20,292	0.17%
5,806	239,202	2.42%
301	297,292	0.10%
5	4,083	0.12%
1,466	139,619	1.10%
399	53,611	0.75%



Mismatch Between VOCA EA Clients and EA Incidence

- >1% of VOCA clients are elder abuse victims
- 10% of older adults experience elder abuse
(Acierno et al., 2010)
- What can VS do for elder abuse victims?
(Brandl, 2005)



POLYVICTIMIZATION

Polyvictimization



- Difficult to define
- “Ya, those are our clients.”

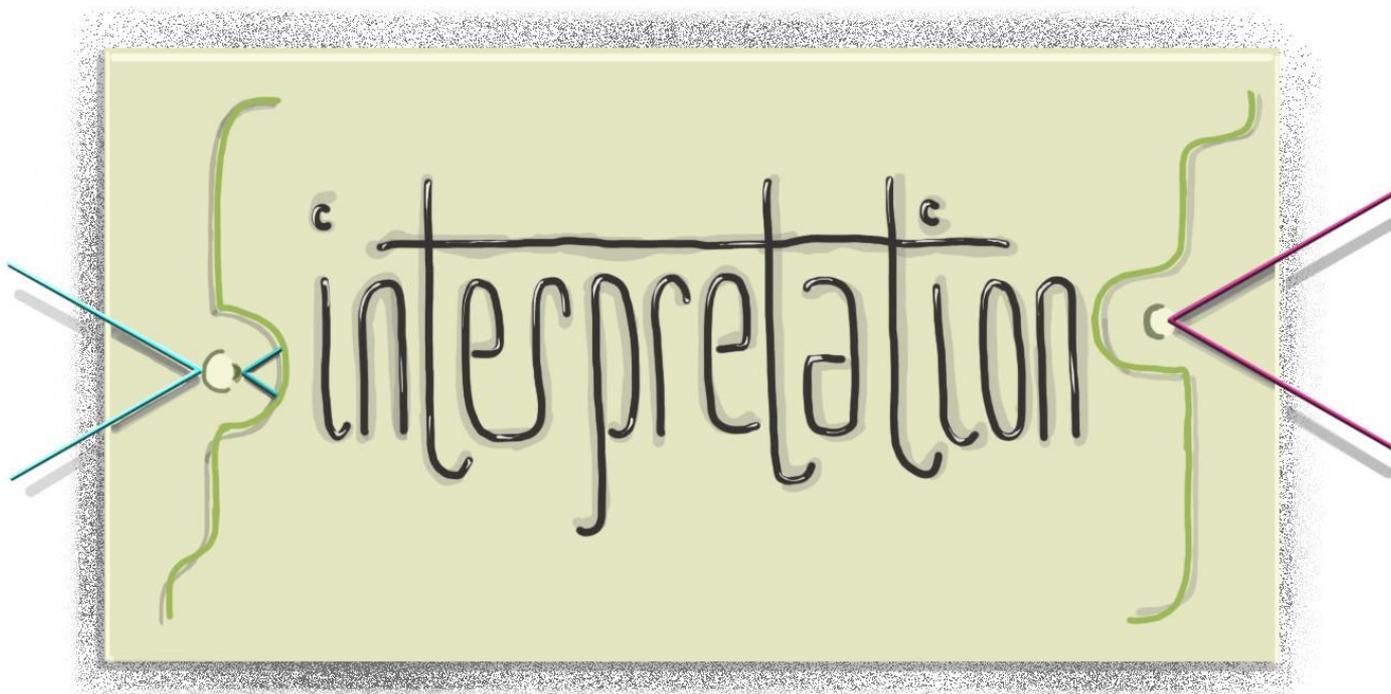
Digging Deeper



Human service agencies tend to address the **presenting problem** without digging deeper to determine whether there is co-occurring abuse.

(Hamby & Grych, 2013)





Recommendations



- Capture these victims on VOCA reporting forms
- Outreach to older adults
- VOCA solicitations could expressly identify these crime victims
- Advocates ask about additional forms of victimization (polyvictimization)
- Sharing information between VOCA administrators and elder justice professionals





Funds Not Used for EA Victims

Elder Justice Professionals

- VOCA funds aren't used for elder abuse
 - Unable to access VOCA funding
 - Unable to break the inner circle
 - Funds are restricted

VOCA Administrators

- Failure to fund elder abuse programs
 - Insufficient number of proposals
 - Unable to add programs (\$)
 - Another agency handles elder abuse



VOCA Funds Cannot Be Used for Investigations



Building Bridges





Incheon Bridge, South Korea



VICTIM SERVICES & APS

Four Distinctions Between VS & APS



- Mandatory reporting
- Investigations
- Involuntary interventions
- Capacity assessments

Agenda



Informing Elder Justice (EJ)

- Provide VOCA information to EJ
 - Vision 21, fact sheets
- Notify EJ of VOCA opportunities
 - Solicitations, conferences
- Invite VOCA administrators to give webinars
- NAPSA conference workshop on VOCA

Informing VOCA Administrators

- Needs assessment webinar
- EJ speakers at VOCA conferences
- VOCA administrators include elder abuse in solicitations
- VOCA newsletter articles
- Invite VOCA administrators to EJ conferences
- Invite VOCA administrators to give webinars



Question

Multidisciplinary Teams



Communication and collaboration between disciplines is important.



Multidisciplinary Teams



- Geriatricians
- Sexual assault nurse examiners
- Neuropsychologists/clinical psychologists
- Law enforcement
- Mental health practitioners
- Civil attorneys and/or bar members specializing in family and elder law or legal aid
- **Adult Protective Services (APS)**
- Long-term care ombudsman program
- Probation and parole (community corrections)
- Emergency medical treatment (EMT)
- **Domestic violence advocates**
- **Sexual assault advocates**
- Regulatory agencies
- Guardianship programs
- Aging services organizations
- Faith communities
- Financial institutions
- Meals on Wheels (community-serving agencies with access to isolated older adults)
- Consumer protection agencies
- Hospital discharge planner



Reaction & Suggestions



Question

OVC Elder Abuse Activities



- Elder abuse multidisciplinary team (MDT) guidebook
- 15 lessons learned from Child Advocacy Centers
- Needs assessment report
- Webinar with VOCA administrators to introduce the needs assessment
- Webinar to introduce the elder justice field to VOCA
- OVC Bulletin: Financial Exploitation
- Release of APS modules
- Release of Online Elder Abuse Training for Legal Aid Attorneys
- 2015 VOCA Conference will have an elder abuse session

OVC Activities & Collaborations



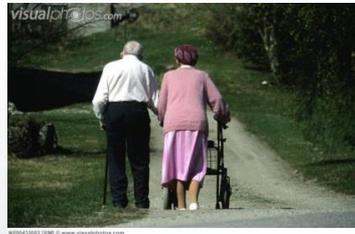
- NAPSA session (Portland, OR, October 30, 2015)
 - Building Bridges Between the Elder Justice & Victims of Crime Act Professions
- Four civil legal online training modules on elder abuse
 - <https://www.ovcttac.gov/views/dspLegalAssistance.cfm?tab=1#onlinetraining>
- DOJ Elder Justice Web site (launched September 2014)
 - www.justice.gov/elderjustice
- Polyvictimization online curriculum
 - Under review



Questions or Comments?



THANK YOU





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