

Moderator:
Jason Adams

Featured Hosts:
Marcie Davis
Lovey Davis



Service Animals and Emotional Support Animals in Victim Services

August 21, 2019

*Note: This session will be recorded and posted on the Expert Q&A Past Sessions tab when available.
The audio for today's session will play through your computer speakers.*



Technical Overview

- If you are experiencing any technical issues with the audio for this session, please let us know in the Chat box.
- As with all technology, we may experience a momentary lapse in the webinar session. In the event of a problem, please be patient and remain on the line. If the problem persists, please contact our technical specialist, Kaila Hough, by emailing her at khough@ovcttac.org for technical assistance.
- Today's session will be recorded and made available on the OVC TTAC Expert Q&A Past Sessions tab, along with a copy of the PowerPoint.



Featured Hosts



Marcie Davis and Lovey Davis

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Q&A

What is a service animal?

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Q&A

What are the different types of service animals?

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Q&A

In terms of service animals, what is meant by “public access”?

Does access have anything to do with breed?

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Q&A

What is the difference between a service animal and an emotional support animal?

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Q&A

What is the difference between service animals and therapy animals?

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Q&A

How do I know if an animal really is a service/emotional support animal?

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Q&A

What questions can I legally ask someone about their service animal?

What paperwork or credentialing can I request?

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Q&A

What laws pertain to service animals?

How does the Fair Housing Act and the Americans with Disabilities Act affect the different types of assistance animals?

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Q&A

What laws pertain to emotional support animals?

What legal protections do they have?

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Q&A

What training do service animals receive?

What training do emotional support animals receive?

What training do therapy animals receive?

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Q&A

What are the costs involved in getting a service animal?

What collateral resources exist to help pay for a service animal?

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Q&A

Do victim compensation programs pay for service animals?

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Q&A

How would you go about referring someone to a service animal program or an emotional support animal program if they might benefit from one?

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Q&A

What information can a landlord inquire about to determine whether a tenant actually needs a service animal?

Can a landlord deny someone their service animal?

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Q&A

How do you write a letter for someone interested in an emotional support animal?

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Q&A

What advice would you give mental health practitioners that would like to incorporate animal-assisted therapy into their practice?

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Q&A

What policies and procedures do shelters need to implement regarding service animals, emotional support animals, therapy animals, and pets?

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Q&A

What is a Courthouse Facility Dog?

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Q&A

How are Courthouse Facility Dogs used in victim services?

How are Courthouse Facility Dogs used in a forensic interview?

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Q&A

How do you get a Courthouse Facility Dog?

What are the requirements and responsibilities?

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Q&A

How do you counter potential issues posed by defense attorneys from using an emotional support animal or a Courthouse Facility Dog?

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Resources

[Model Guidelines: Service Animals and Emotional Support Animals in Domestic Violence Programs and Shelters](#)

- **Sample Letter from a Medical Service Provider to Verify Medical Need for an Emotional Support Animal: Page 27**
- **Quick Tips Reference Sheet: Page 31**
- *When Someone Comes To Your Facility With An Animal*
Flow Chart: Page 32



Next Month

Topic:

What Really is the Best Mental Health Approach to Victims of Mass Violence?

Date:

Wednesday, September 18, at 2:00 p.m. eastern time

Featured Hosts:

April Naturale and Thomas Ray Thomson

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Before You Leave...

Download a [certificate of attendance](#) for today's session from our Downloads pod, below the PowerPoint.

For more [resources related to this topic](#), please see the Additional Links pod, below the PowerPoint.

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Thank You!

If your question was not addressed in this session, you can email your question to our host:

Marcie Davis: workinglikedogs@gmail.com

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Please email us with your Expert Q&A topic suggestions at ExpertQA@ovcttac.org.

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