Effective Telenursing Response to Sexual Assault

Moderator: Jason Adams

Featured Hosts: Susan Chasson, M.S.N., J.D., SANE-A Sheridan Miyamoto, Ph.D., F.N.P., R.N.

November 14, 2018

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Technical Overview

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- Today’s session will be recorded and made available on the OVC TTAC Expert Q&A Past Sessions tab, along with a copy of the PowerPoint.
Featured Hosts

Susan Chasson, M.S.N., J.D., SANE-A

Sheridan Miyamoto, Ph.D., F.N.P., R.N.

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Sheridan Miyamoto, Ph.D., F.N.P., R.N.
Acknowledgments

Funding provided by:
Department of Justice, Office for Victims of Crime
Award #: 2016-NE-BX-K001
This presentation reflects a model built within Pennsylvania. It is important to understand the laws that pertain to telehealth and peer review in the state(s) in which you practice.
Mission

To partner with underserved communities in Pennsylvania to enhance compassionate, high-quality care for sexual assault victims.
Sexual Assault—Problem and Response

Pennsylvania
Sexual Assault–Problem and Response

48 of 67 Counties are Rural

Rural

Non-Rural
Sexual Assault–Problem and Response

Sexual Assault Nurse Examiner

SAFE-T Center
Sexual Assault Forensic Examination Telehealth Center
Sexual Assault—Problem and Response

SAFE-T Center Pilot Site

Proposed Partner Site
Telehealth Addresses Barriers

Problems

- Few trained examiners
- High examiner turnover and burnout
- Peer Review is Gold Standard
- Rural examiners travel great distances for training
- DA lacks confidence in evidence and testimony
Telehealth Addresses Barriers

Solution

• Expert virtual TeleSANEs mentor less experienced examiners remotely during live exams
• Secure teleconference
• Distance “hands-on” training
• Forensically defensible exams
• Peer networking and case review
What are the potential objectives for a program that wants to develop a telemedicine program?
SAFE-T Center Objectives

- Establish a statewide coalition of stakeholders
- Establish a virtual TeleSANE program to provide 24/7 expert SANE live exam support and mentoring
- Build telehealth expertise and 24/7 IT structure
- Establish four pilot sites to receive telehealth support
- Create responsive education and training program
- Conduct rigorous program evaluation
What are the first steps to deciding whether or not to start a telemedicine program?
Q&A

Can you tell us how telehealth works during a consultation?

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How does it work?

- **24/7 Expert Nurses**
  Support on-site nurses during exams

- **Better Images & Documentation**
  For diagnosis and use in court

- **Proven Secure Infrastructure**
  For handling sensitive digital material

- **24/7 Technical Support**
  To troubleshoot telehealth solutions

- **Easy-to-use Technology**
  Lets nurses focus on the patient

- **Equality of Care Wherever You Live**
  Promoted by evidence-backed solutions

- **Training & Education**
  For preparation, peer networking, and support
The TeleSANE Consultation

- Each TeleSANE works on a SAFE-T Center-issued MacBook
- Custom designed desktop interface allows users to start a telehealth session with just one click
Beyond equipment, what do I need to think about to start a successful telehealth program?
What training and education should the nurses who are receiving telemedicine support receive?
What are the training and experience requirements for the TeleSANE consultants?
Q&A

How is documentation handled?

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How is billing handled?
Q&A

How do patients and families react to this type of telehealth consult?

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What are the legal considerations in implementing a TeleSANE program?
Q&A

How are patient consent and confidentiality handled?

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Q&A

How does program design determine who will be required to testify in court?
Q&A

How might these programs be funded and sustained long-term?
Evaluation Research

- Satisfaction and patient experience
- Examination quality
- Knowledge transfer
- Forensic defensibility
- Workforce sustainability
- Societal cost-benefit → Sustainability plan
Q&A

What are some potential sources of funding?
What are the overall implementation challenges and costs to getting a program like this up and running?
Before You Leave…

- Download a **certificate of attendance** for today’s session from our Downloads pod, below the PowerPoint.

- For more **resources related to this topic**, please see the Additional Links pod on the right of the screen today, above the Chat box.

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Thank You!

- If your question was not addressed in this session, you can email your question to our hosts:

  Susan Chasson: SusanChasson@msn.com
  Dr. Sheridan Miyamoto: sjm6101@psu.edu

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