

# Expert

# Q & A



**OVCTTAC**  
OFFICE FOR VICTIMS OF CRIME Training and Technical Assistance Center

# Effective Telenursing Response to Sexual Assault

**Moderator:**  
Jason Adams

**Featured Hosts:**  
Susan Chasson, M.S.N., J.D., SANE-A  
Sheridan Miyamoto, Ph.D., F.N.P., R.N.

November 14, 2018

*Note: This session will be recorded and posted on the Past Sessions tab when available. The audio for today's session will play through your computer speakers.*

# Technical Overview

---

- If you are experiencing any technical issues with the audio for this session, please let us know in the Chat box.
- As with all technology, we may experience a momentary lapse in the webinar session. In the event of a problem, please be patient and remain on the line. If the problem persists, please contact our technical specialist, Kaila Hough, by sending her a private chat or by emailing her at [khough@ovcttac.org](mailto:khough@ovcttac.org) for technical assistance.
- Today's session will be recorded and made available on the OVC TTAC Expert Q&A Past Sessions tab, along with a copy of the PowerPoint.



# Featured Hosts

---



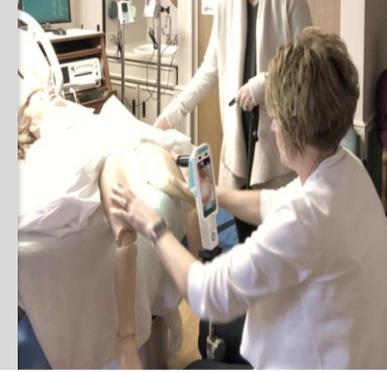
**Susan Chasson, M.S.N.,  
J.D., SANE-A**



**Sheridan Miyamoto,  
Ph.D., F.N.P., R.N.**

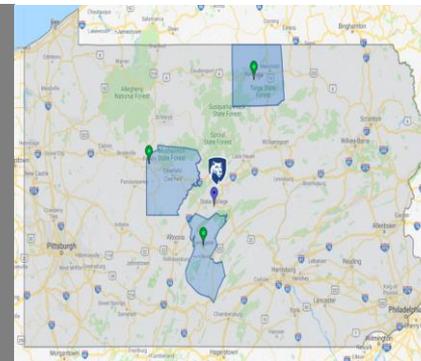


*Note: This session will be recorded and posted on the Past Sessions tab when available.*



# Effective Telenursing Response to Sexual Assault

Sheridan Miyamoto, Ph.D., F.N.P., R.N.



**PennState**  
College of Nursing

**SAFE-T Center**

Sexual Assault Forensic  
Examination Telehealth Center

# Acknowledgments

Funding provided by:

Department of Justice, Office for Victims of Crime

Award #: 2016-NE-BX-K001



**PennState**  
College of Nursing

**SAFE-T Center**

Sexual Assault Forensic  
Examination Telehealth Center

This presentation reflects a model built within Pennsylvania. It is important to understand the laws that pertain to telehealth and peer review in the state(s) in which you practice.



# Mission

To partner with underserved communities in Pennsylvania to enhance compassionate, high-quality care for sexual assault victims.

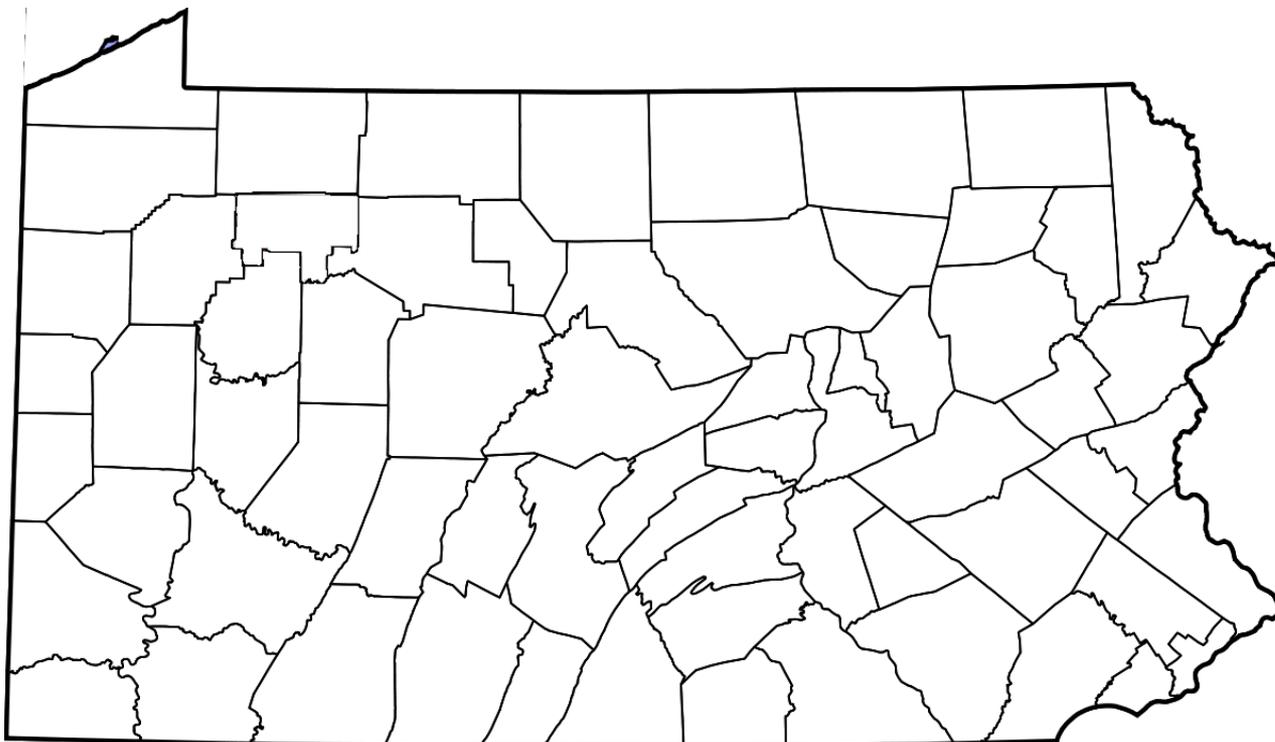


**PennState**  
College of Nursing

**SAFE-T Center**

Sexual Assault Forensic  
Examination Telehealth Center

# Sexual Assault–Problem and Response



**Pennsylvania**

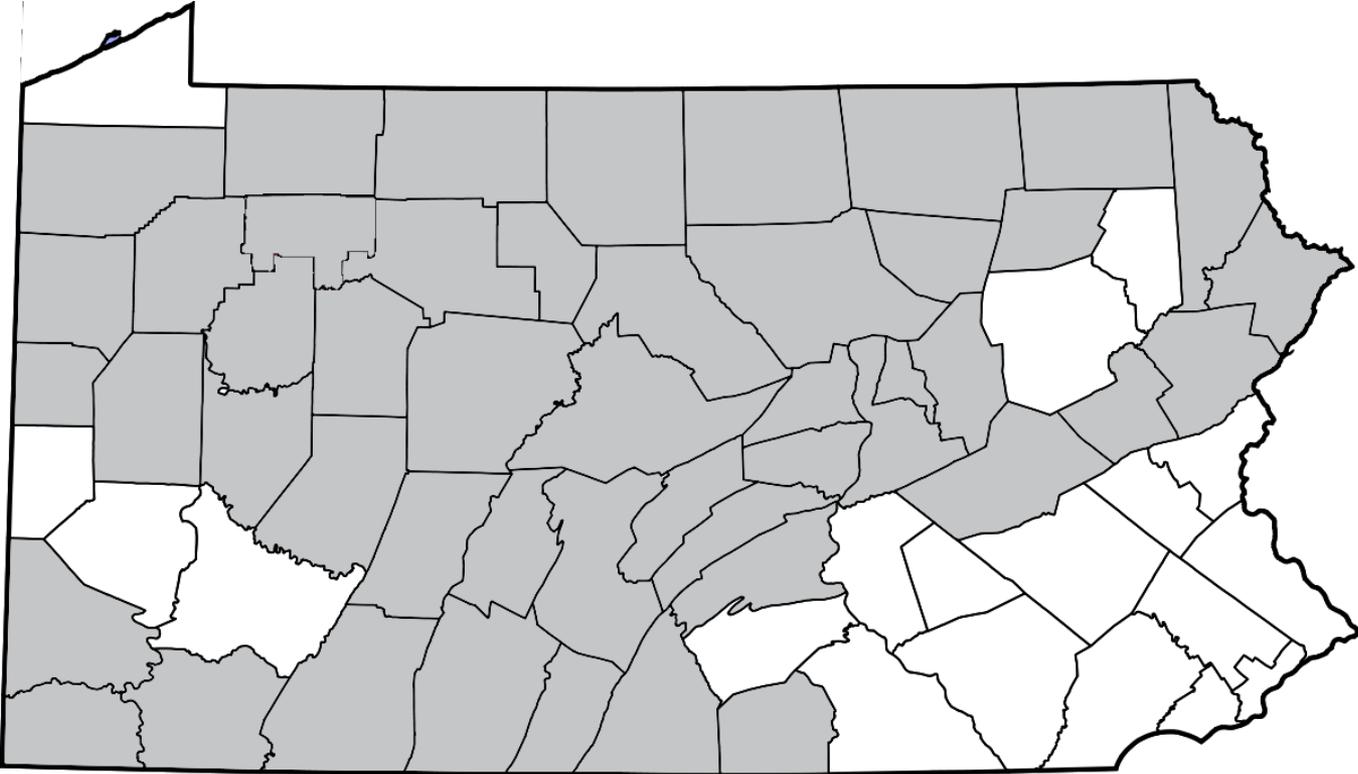


**PennState**  
College of Nursing

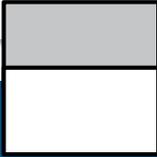
**SAFE-T Center**

Sexual Assault Forensic  
Examination Telehealth Center

# Sexual Assault–Problem and Response



**48 of 67 Counties are Rural**



**Rural**  
**Non-Rural**



**PennState**  
College of Nursing

**SAFE-T Center**

Sexual Assault Forensic  
Examination Telehealth Center





# Telehealth Addresses Barriers

## Problems

- Few trained examiners
- High examiner turnover and burnout
- Peer Review is Gold Standard
- Rural examiners travel great distances for training
- DA lacks confidence in evidence and testimony



# Telehealth Addresses Barriers

## Solution

- Expert virtual TeleSANEs mentor less experienced examiners remotely during live exams
- Secure teleconference
- Distance “hands-on” training
- Forensically defensible exams
- Peer networking and case review



# Q&A

---

What are the potential objectives for a program that wants to develop a telemedicine program?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# SAFE-T Center Objectives

- Establish a statewide coalition of stakeholders
- Establish a virtual TeleSANE program to provide 24/7 expert SANE live exam support and mentoring
- Build telehealth expertise and 24/7 IT structure
- Establish four pilot sites to receive telehealth support
- Create responsive education and training program
- Conduct rigorous program evaluation



# Q&A

---

What are the first steps to deciding whether or not to start a telemedicine program?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

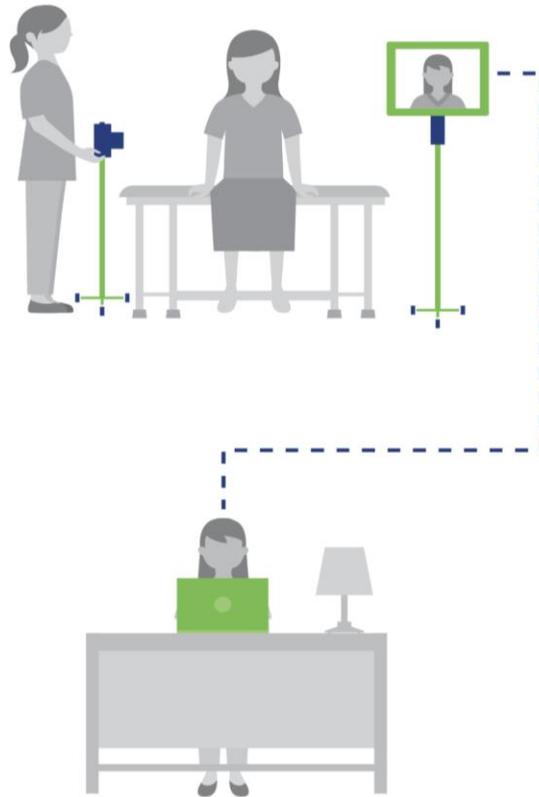
---

Can you tell us how telehealth works during a consultation?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# How does it work?



-  **24/7 Expert Nurses**  
Support on-site nurses during exams
-  **Better Images & Documentation**  
For diagnosis and use in court
-  **Proven Secure Infrastructure**  
For handling sensitive digital material
-  **24/7 Technical Support**  
To troubleshoot telehealth solutions
-  **Easy-to-use Technology**  
Lets nurses focus on the patient
-  **Equality of Care Wherever You Live**  
Promoted by evidence-backed solutions
-  **Training & Education**  
For preparation, peer networking, and support



**PennState**  
College of Nursing

**SAFE-T Center**

# The TeleSANE Consultation



- Each TeleSANE works on a SAFE-T Center-issued MacBook
- Custom designed desktop interface allows users to start a telehealth session with just one click



# Q&A

---

Beyond equipment, what do I need to think about to start a successful telehealth program?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

What training and education should the nurses who are receiving telemedicine support receive?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

What are the training and experience requirements for the TeleSANE consultants?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

How is documentation handled?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

How is billing handled?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

How do patients and families react to this type of telehealth consult?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

What are the legal considerations in implementing a TeleSANE program?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

How are patient consent and confidentiality handled?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

How does program design determine who will be required to testify in court?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

How might these programs be funded and sustained long-term?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Evaluation Research

- Satisfaction and patient experience
- Examination quality
- Knowledge transfer
- Forensic defensibility
- Workforce sustainability
- Societal cost-benefit → Sustainability plan



# Q&A

---

What are some potential sources of funding?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Q&A

---

What are the overall implementation challenges and costs to getting a program like this up and running?



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Before You Leave...

---

- Download a **certificate of attendance** for today's session from our Downloads pod, below the PowerPoint.
- For more **resources related to this topic**, please see the Additional Links pod on the right of the screen today, above the Chat box.



*Note: This session will be recorded and posted on the Past Sessions tab when available.*

# Thank You!

---

- If your question was not addressed in this session, you can email your question to our hosts:

**Susan Chasson:** [SusanChasson@msn.com](mailto:SusanChasson@msn.com)

**Dr. Sheridan Miyamoto:** [sjm6101@psu.edu](mailto:sjm6101@psu.edu)

- To learn about upcoming Expert Q&A sessions, please visit the OVC TTAC Expert Q&A page at [www.ovcttac.gov/ExpertQA](http://www.ovcttac.gov/ExpertQA).
- Please email us with your Expert Q&A topic suggestions at [ExpertQA@ovcttac.org](mailto:ExpertQA@ovcttac.org).



*Note: This session will be recorded and posted on the Past Sessions tab when available.*