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Featured Hosts:
Krista Flannigan
Nathan Spicer



Developing a Co-Response to a Mass Violence Incident During a Community Crisis

September 16, 2020

*Note: This session will be recorded and posted on the Expert Q&A Past Sessions tab when available.
The audio for today's session will play through your computer speakers.*

Technical Overview

- If you are experiencing any technical issues with the audio for this session, please let us know in the Chat box.
- As with all technology, we may experience a momentary lapse in the webinar session. In the event of a problem, please be patient and remain on the line. If the problem persists, please contact our technical specialist, Kaila Hough, by emailing her at khough@ovcttac.org for technical assistance.
- Today's session will be recorded and made available on the OVC TTAC Expert Q&A Past Sessions tab, along with a copy of the PowerPoint.

Featured Hosts



Krista Flannigan



Nathan Spicer

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Co-Event Response

What is a Co-Response?

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What is a co-response?

- A co-response can also be classified in NIMS Doctrine as a Major Incident or an Incident Complex.
- It generally involves more than one agency or political jurisdiction.
- Has complex management issues.
- Requires numerous tactical and support resources.
- Includes widespread damage.
- Draws national media interest.
- Spans multiple operational periods.

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What is a co- response? (continued)

- Costly to control.
- It may be two or more individual incidents located in the same area that are assigned to a single Incident Commander or Unified Command.
- Could be classified as an Event of National Significance.

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Co-Event Response

Can you discuss the co-response as it relates to the current pandemic?

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Co-Event Response (continued)

Can you describe a victim response to incidents of mass violence and how to manage recovery/support centers?

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Co-Event Response (continued)

How do you set-up and run an Information and Notification Center during a co-event?

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Information and Notification Center

- Spontaneous location
- Families, survivors convene to get information
 - Location of loved ones
 - Status of investigation, rescue, and recovery
 - Death notifications
- May be at several locations
 - Hospitals, hotels, churches, schools
 - Incident Commander will determine location of official center
- Open no more than 72 hours



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Response During a Health Crisis

- Planning Assumptions
 - Social distancing will not be practiced in the immediate aftermath of a human-caused hazard, as family and friends will congregate at the scene to access loved ones and information. Families and friends will be seeking information, notification, and unification immediately.

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Response During a Health Crisis (continued)

- Prepare a Go-Kit (PPE)
 - Face covering
 - Gloves
 - Disinfectant
 - Sanitizing wipes
 - Hand sanitizer



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Co-Event Response

How do you set-up and run a Family Assistance Center during a co-event?

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Family Assistance Center

- Can be a pre-determined location
- Up to 3 months, depending on size and scope
- Often open 7 days a week, early morning and evening hours
- Resources provided in one location
 - Investigation
 - VOCA Assistance and VOCA Compensation Administrators
 - Victim advocacy services
 - The local chapter of the National Voluntary Organizations Active in Disasters (VOAD)
 - Public health representatives
 - Population-specific supporters/services
 - Food
 - Faith services
 - Behavioral health
 - Childcare



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FAC Response During a Health Crisis

- Provide virtual services
 - Live chat option
 - Connect to existing virtual platforms
- Brick and mortar option in addition to virtual services
 - Personal Protective Equipment (PPE)
 - Face coverings
 - Gloves
 - Disinfectant
 - Sanitizing wipes
 - Hand sanitizer
 - Regular cleaning and sanitizing

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Co-Event Response

How do you set-up and run a Resiliency Center during a co-event?

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Community Resiliency Center

- Semi-permanent location for victims to access services and resources
- The response is no longer in crisis mode
 - Services offered in a more “normal” way
- Open for up to 3 years post-incident
- Pre-determined location
- Regular business hours, some evening or weekend hours

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Community Resiliency Center (continued)

- Advocates/navigators
 - Client needs assessment
 - Resource information, referrals, and connection
 - Case management
 - Crime Victim Compensation (temporary)
 - Law enforcement (temporary)
 - Behavioral health services
 - Legal services, etc.



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CRC Response During a Health Crisis

- Provide virtual services
 - Live chat option
 - Connect to existing virtual platforms
- Limited live services
 - Personal Protective Equipment (PPE)
 - Face coverings
 - Gloves
 - Disinfectant
 - Sanitizing wipes
 - Hand sanitizer
 - Regular cleaning and sanitizing

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Co-Event Response

How do you set-up and run a Hospitality Center during a co-event?

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Hospitality Center

- Focused on meeting victims' needs during a trial
- Location in or close to courthouse
- Legal and emotional debriefing
- Victim support
 - Advocacy
 - Behavioral health
 - Spiritual support
- Resources
- Media management



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HC Response During a Health Crisis

- Provide virtual services
 - Live chat option
 - Connect to existing virtual platforms
- Limited live services
 - Personal Protective Equipment (PPE)
 - Face covering
 - Gloves
 - Disinfectant
 - Sanitizing wipes
 - Hand sanitizer
 - Regular cleaning and sanitizing

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Co-Event Response

What system works best for community-wide crises? Do we know enough to replicate the systems that are effective and offer a quick response?

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Co-Event Response (continued)

Which agencies should be involved in a co-response team?

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Co-Event Response (continued)

What can victim advocates do to help in this scenario?

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Co-Event Response (continued)

How do you provide for sheltering needs during a co-event?

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Co-Event Response (continued)

How do you ensure that proper PPE is provided to responders and support staff during a co-event?

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General Preparedness

Are there strategies for protecting victims and survivors from a mass casualty event and co-occurring weather event?

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General Preparedness (continued)

What one thing most often gets overlooked in these types of incidents?

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General Preparedness (continued)

How do you ensure all victims are given death notifications in a timely and consistent manner?

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General Preparedness (continued)

How do you manage when “incident command” is a victim of the event?

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General Preparedness (continued)

What are some of the key elements in preparing?

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General Preparedness (continued)

Are there ways for agencies that would ordinarily respond to develop rapport with one another prior to a mass violence incident?

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General Preparedness (continued)

How often do you find communities that are prepared with a mass violence protocol?

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General Preparedness (continued)

What's the best way to find out who in the community has a plan that involves multiple incidents?

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General Preparedness (continued)

How do you develop a co-response plan?

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General Preparedness (continued)

Where do we need to report if there's been an incident?

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How To Access TTA

Free Technical Assistance Available

- Initial Consultation
- Meeting Facilitation
- Protocol Development
- Followup Consultation
- No Cost for the Assistance



Email TTAC@ovcttac.org to request an application or to find more information.

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Next Month

Topic: Reimagining Our Community Responses to Intimate Partner Violence

Date: October TBD

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Before You Leave...

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For more **resources related to this topic**, please see the Additional Links pod.

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Thank You!

If your question was not addressed in this session, you can send your question to our hosts or request additional information by email:

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