

How To Repair Broken Partnerships: Reframing and Repairing When Things Go Wrong

June 18, 2019
2:00-3:30 p.m. (eastern time)

Presenters:

Elise Reifschneider, Director, Denver Anti-Trafficking Alliance (DATA)

Dr. Karen Countryman-Roswurm, Executive Director, WSU Center for Combating Human Trafficking (CCHT)

Aubrey Lloyd, Human Trafficking Team Lead, Office for Victims of Crime Training and Technical Assistance Center

The material presented during today's webinar session will be available on the Human Trafficking Grantees Learning Community and the OVCTTAC Human Trafficking Webinars page.

The session will be recorded and will begin shortly.

As with all technology, we may experience a momentary lapse in the webinar session. In the event of a problem, please be patient and remain on the line. If the problem persists, please contact khough@ovcttac.org for technical assistance.



Today's Presenters

Elise Reifschneider



Karen Countryman-Roswurm



Aubrey Lloyd



WSU CCHT

Empowering OUR nation's capacity to provide effective prevention, intervention, and prosperity promoting responses through the provision of **6 methods**:



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WICHITA STATE
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*CENTER FOR COMBATING
HUMAN TRAFFICKING*



Denver District Attorney's Office

Denver Anti-Trafficking Alliance

The Denver Anti-Trafficking Alliance (DATA) works to facilitate a victim-centered, multidisciplinary response to human trafficking in Denver through enhancing collaborative efforts; supporting trauma-informed services; promoting collaborative investigations and prosecution; improving education and awareness; and advancing public policy and advocacy.



Poll

What sector do you represent?

- A. Law Enforcement
- B. Direct Services
- C. Survivor Leadership
- D. Task Force Leadership
- E. Prosecution



Open-Ended Question

Please type your answer in the message box below.

- In one word, what comes to mind when you hear the word or think about “collaboration”?



Collaboration Matters

- With the number of individuals who are at risk of and/or subjected to human trafficking...not to mention the multidimensional complexities of human need...**collaboration** (two or more people working together for a common purpose/toward a shared goal) is critical.



Collaboration

- We believe *lasting societal change is achieved through both **collaboration** and meaningful disagreement. **Living the value of collaboration inspires us to accomplish more together.***
- *Collaboration requires relationship.*



Collaboration Means...

1. Including various stakeholders.
2. Clarifying and fulfilling roles and responsibilities.
3. Committing to some basic shared values and a shared purpose.
 - Shared doesn't have to mean THE SAME.
4. Recognizing and leveraging various points of view.
5. Sharing efforts, resources, etc., in a manner that respects and honors each other's expertise, gifts, and professional roles for the purpose of promoting prosperity among those at risk of or subjected to human trafficking.



Collaboration Does Not Mean...

1. Forcing or engaging in role drift.
2. Group think.
3. Agreeing with one another simply to protect or maintain the status quo.
4. Submitting to holders of authority or power—even when you think something has gone wrong with a case/survivor.
5. Being “nice” in an effort to prioritize the “collaborative” relationship above the needs of individuals who are vulnerable or marginalized.



Poll

How well would you say you are collaborating with others in your community in efforts to address human trafficking?

- A. Amazing - we are very successful.
- B. Okay - some glitches but pretty well.
- C. Not so well - we have some significant issues with other partners.
- D. Terrible - at this point, we are really just doing our own thing.



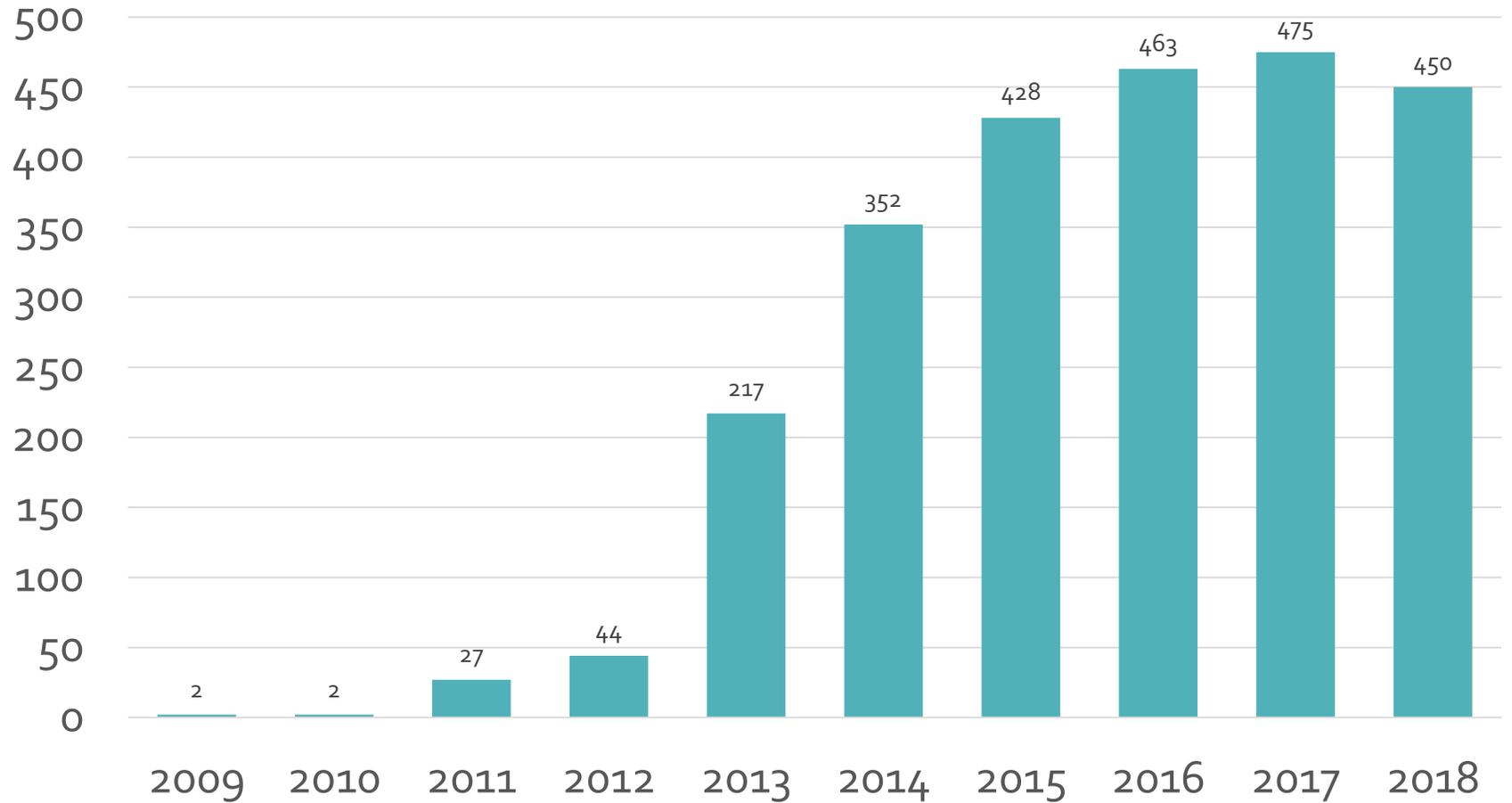
Examples of Collaborative Success

1. Regional partnerships (systems and community)
2. Legislation
3. Subcommittee work



Examples of Collaborative Success

of HT Victims Served by Grantees of the Office of the Attorney General Per Fiscal Year



Open-Ended Question

Please type your answer in the message box below.

- How has your collaborative effort experienced conflict?
 - Examples: differing on your approach to direct services, jurisdictional issues, disagreeing on who should be part of a collaboration, etc.



Collaboration

- We believe *lasting societal change is achieved through both **collaboration** and **meaningful disagreement**. Living the value of collaboration inspires us to accomplish more together.*



Getting Started

- Although it can be uncomfortable and feel overwhelming, healthy conflict is an expected component of a growing collaboration!
 - When you reach areas of disagreement, it is usually a sign that you are progressing as a collaborative body.



Examples of Collaborative Struggles

1. Nontraditional partnerships
2. Missteps/repairing relationships



Examples of Collaborative Struggles

76° The Wichita Eagle

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News FEBRUARY 26, 2014

Child Advocacy Center to centralize services in former Lincoln Elementary building



1 of 2

Caitlyn Johnson, 15, right, at home with her grandmother Linda Johnson in south Wichita on Tuesday. (Feb. 25, 2013) The Wichita Eagle

Topeka Teen With Violent Pimp Faces More Than 10 Years in Prison for Sex Trafficking

Kansas CPS said Anthony Long was to stay far away from then 10-year-old Hope Zeferjohn. He didn't listen. Now she's being treated as his accomplice.

Elizabeth Nolan Brown | Apr. 10, 2017 9:53 pm

f t G+

As a teenage runaway being threatened by a violent older pimp, Hope Zeferjohn should have been saved when Topeka police arrested the man for human trafficking. Instead, she was cast as a conspirator in his schemes and now faces more than a decade in prison.

The situation stems from their 2015 attempt to recruit a 14-year-old girl to live and work with them. Zeferjohn met the younger girl earlier that year at a church youth camp and they became friends. But the girl told Zeferjohn and Anthony "Angel" Long, then 26, that she wasn't interested in their arrangement and then told her parents, who called the police.

The 14-year-old never met Long in person—contact was confined to Facebook chats and text messages. She was never abducted or physically harmed, though Long did threaten her, police say. The girl was never advertised for commercial sex, nor did she ever engage in prostitution. And even Long, who accepted a plea deal in February, was only convicted of attempted aggravated human trafficking, a third-degree felony. Yet somehow Zeferjohn—someone who was unquestionably underage at the time of the alleged offenses and is, by multiple accounts, an abuse and exploitation victim herself—has wound up on the hook for aggravated human trafficking, a felony in the first degree.

Terry Zeferjohn/Facebook

8/1/2017 Wichita child-trafficking victim, now 18, charged with trafficking | The Wichita Eagle

CRIME & COURTS

Wichita child-trafficking victim, now 18, charged with trafficking

BY ROY WENZL
rwenzl@wichitaeagle.com

MARCH 15, 2016 6:00 PM

Police rescued a 13-year-old girl named Kristen from a human trafficker's trailer on Christmas Day in Wichita a few years back. Her story inspired others.

Authorities told her story to highlight how pimps force children into acts of prostitution, even in Wichita.

Child victims of sex trafficking receive mixed messages: If we aren't 'aggressors' then why are we arrested?

The following op-ed was shared with media throughout the state and nationally. It was written by Karen Countryman-Roswurm, Center for Combating Human Trafficking, and Linda Smith, Shared Hope International.

In February, Kansas Judge Michael Gibbens [came under fire in national news](#) for claiming that two girls, ages 13 and 14, acted as "aggressors" in a situation of exploitation in which a 67-year-old male, Eugene Soden, paid them to have sex. While public reaction to Gibbens ruling was appropriately harsh, the reality is that his decision is reflective of a much larger societal and legal paradox.

Karen Countryman-Roswurm

Read full story



How do you
define
collaboration?

What is your
goal?

What is the goal of your collaborative team/task force?

- What is your overall goal/mission?
 - If you haven't yet, write it down!
 - Ensure this is a living document – it is natural that the goal/mission may change over the course of time and with experience.
- No single partner should determine the goal/mission.



How do you
define
collaboration?

What is your
goal?

What is the goal of your collaborative team/task force?

- Be clear with partners what your task force/multidisciplinary group is *and* what it is not.
- Avoid focusing on consensus.
 - Focus on building trust and establishing meaningful partnerships/professional relationships.
 - Work toward understanding intent and processes.



How are you defining success?

- Who defines success? How does the collaborative body define success?
 - Success may look different for each partner (or each case), but a commitment to a shared victim-centered approach should be the foundation.
- How does the victim/survivor define success?



Engaging Stakeholders

- Who are the stakeholders?
 - Survivors, law enforcement, service providers, victim advocates, educators/researchers, health care and mental health professionals, legal professionals, translators/interpreters, policymakers, and more
- Is the space inclusive?
- Are you thinking outside the box?
 - Who else could/should be a part of the conversation(s)?



Tools for Addressing Conflict

- Build in an operations framework
 - Policies & Procedures Manual
 - Bylaws
 - Define mission, goals, values, etc.
 - Robert's Rules
- If financially able, bring in an outside facilitator
 - At an annual meeting, a retreat, etc.
- Have pre-scheduled meetings that do not have an agenda
 - Collaborative lunch every 6 months
- Participatory brainstorming
 - Get creative



Practice empathy! We are all human and have complicated lives; be understanding of what you do not see or hear.



Lessons Learned and Additional Tips

- Internally
 - Know thyself - heal thyself as wounded healer.
 - Get and stay connected to “your why.”
- Externally
 - Facilitate community screen/capacity assessment.
 - MAKE TIME for relationships.
 - Clarify roles, responsibilities, resources, and commitments.
 - Have a plan/process for how you might, even amidst or because of progress, lean into courageous conversations.
- Healthy Conflict
 1. Name
 2. Claim
 3. Tame
 1. Say thank you
 2. Fix the problem
 3. Move forward





Questions?



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